



Ticket No:	Date:
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Description of items worked on	
QTY	Description

Company Name:	
Contact Name:	
Address:	
Address 2:	
City: St: Zip	
e-mail	
Phone:	
Alt Phone:	

Description of work to be performed	Parts & Labor			
	QTY	Description	Price	Amount

Technicians Notes:

Parts	
Labor	
Tax	
Total	
Deposit	
Balance	

Signature:

Date:

On-Site Support: Pixelgate technicians will, to the best of their ability, be diligent in fulfilling any requests for hardware, data or internet support. However, in some instances, there may be loss. The customer will be informed as to what steps need to take place in order to resolve any support issues. The customer will need to authorize any changes to be made to bring resolution to the support issue. If possible, the customer will be given the option to have any data on storage devices backed up. Pixelgate is not responsible for loss of data while equipment is being repaired.

Phone Support: Pixelgate reserves the right to attempt to solve any support issues remotely (via telephone or by remote connection software) before agreeing to send a technician on-site.

Client is solely responsible for implementing and monitoring appropriate operational and security procedures. Client is responsible for making appropriate backup copies of all data. This warranty is exclusive and is in lieu of all other warranties, whether expressed or implied, including (without limitation) any warranties of merchantability or fitness for a particular purpose as well as any oral or written representations, proposals or statements made prior to or since the effective date of this agreement. There is no warranty on software or labor services.

Any disputes must be made within 30 days of the date on the ticket.